



Text Donation Service

Information for Donors



About the Text Donation Service

The Relief Chest Scheme's Text Donation Service makes it easy to donate to Festivals and other high-profile masonic fundraising appeals.

Text giving allows you to donate £5 to your Province's appeal at any time using your mobile phone simply by texting a unique code to a short phone number.

Your mobile network provider makes a secure payment that is then charged to you, either via your bill or from your available pay-as-you-go credit. The Relief Chest will receive a notification that you have made a donation just a few minutes after you send the text message.

The service has been purpose-built for Masonic donations, with all donations and any applicable Gift Aid tax added to personal donor records making them eligible for any Festival or charity honorifics.

Why donate via text message?

At the current time it is estimated that 93% of adults in the UK own a mobile phone, with nearly 60% using smartphones.

Text giving allows donors to support charities using their mobile phones in a fast, secure and convenient way without the need for cash, cheque or bank details.

Unlike many small cash donations, text giving ensures that your donation is always allocated to your personal donor record.

Is donating via text message secure?

Donating via text message is very safe and secure. It does not require you to provide bank details or transfer cash. The donation is forwarded the Relief Chest Scheme by your mobile phone network provider.

Your mobile phone network provider will not send us your personal information. To ensure you are credited with the donation you will need to submit your name, address, Lodge or Chapter number via an online form. Your mobile phone provider will not be sent any details relating to your membership of a Lodge or other Masonic organisation.

We will treat your personal information as private and confidential. Your details will be stored by the Relief Chest Scheme of the Freemasons' Grand Charity to process your donation in accordance with the Data Protection Act 1998. In order to provide reports on appeals and festival honorifics, your details may be shared with the relevant Relief Chest representatives and/or Provinces.

How to make a donation by Text

The Relief Chest Scheme's Text Donation Service is simple to use:

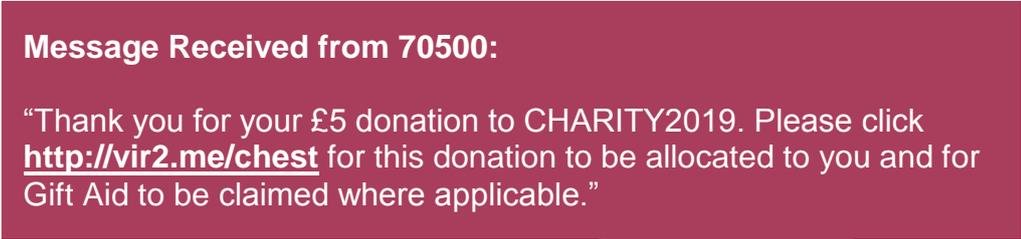
1. Use your mobile phone to send a text message containing a short code to a dedicated short phone number, for example:



To: 70500
Message: CHARITY2019

2. You will receive a confirmation text containing a link to an online form, for example:

Message Received from 70500:



“Thank you for your £5 donation to CHARITY2019. Please click <http://vir2.me/chest> for this donation to be allocated to you and for Gift Aid to be claimed where applicable.”

3. To ensure your donation is allocated correctly, click on the link contained in the message and provide the following information in the on-screen form (see pages 7-8 for an example of this form):

- Gift Aid declaration
- Title
- First name and surname
- Postcode
- Lodge or Chapter number

You will be asked to confirm your full address on the next screen before confirming your details. An acknowledgment will then be displayed.

4. Once you submit have completed the process, the Relief Chest Scheme will receive your donation and your personal donor record will be updated.

Please note: If you do not use a smartphone or you are not able to follow the link for any reason, you will receive a reminder text message 24 hours later asking if you wish to receive a series of text messages in order to provide the information required to allocate your donation to your donor record.

Frequently asked questions

How does the Text Donation Service work?

When you send a text message containing a particular code to the number provided, your mobile network provider receives an instruction to add £5 to your monthly phone bill or deduct this amount from the balance of your pay-as-you-go-credit. Once your bill has been paid, the mobile network provider then makes a payment to the Relief Chest Scheme which allocates the amount to your personal donor record.

Will the charity receive all of my donation?

Yes. The relevant Relief Chest will receive 100% of your donation.

Are there any other charges?

You will be charged the cost of one standard rate text message in addition to the £5 donation that is made. If you provide your personal details using the text message option instead of the via the web link provided, you will be charged one standard rate message for each message you send. The cost of your message will be taken from the monthly text message allowance included in your monthly tariff or available pay-as-you-go credit.

Will my Text donations be eligible for Gift Aid tax?

Yes. Gift Aid tax can be reclaimed on any donation donations made via the Text Donation Service provided you are a UK taxpayer and complete the Gift Aid declaration. The Relief Chest Scheme will submit a Gift Aid claim to HM Revenue & Customs.

Can I donate more/less than £5?

At the current time, the Text Donation Service can only receive donations of £5.00 per message. If you would like to donate more, you can send up to four messages per day to donate £20 and up to a maximum of six messages per month (£30).

How long will it take for my donation to reach the Relief Chest?

The Relief Chest will be credited with your donation within six to eight weeks from the date of the initial donation text message. This is because the donation will have to go through the phone's billing and payment system. Once the bill has been paid, the donation will be passed to the Relief Chest.

When will I be charged for the donation?

You will be charged for your donation in the next month's phone bill. Once your payment for your phone bill has been processed, the Relief Chest will receive the donation.

2. Display posters at your Masonic centres

All Provinces using the Text Donation Service have been provided with bespoke posters (example below) which contain the phone number and unique code required to make a donation. Please contact your Province to obtain copies of these posters.



3. Encourage text donations during events

During social and other events, encourage guests to make a text donation, perhaps at the end of a speech or presentation. If you are taking part in a sponsored event, you could add the code and phone number to your running vest, for example.

4. Promote the code online

Many people use mobile devices to access the internet and social media. Display the donation code and phone number on Lodge, Provincial and other websites, in addition to social media such as Twitter and Facebook. This way the code will be brought to people's attention when they already have their phone in their hand.

On-screen Gift Aid Declaration

Screen 1 – Gift Aid Declaration

Provide your details.



RCS
Relief Chest Scheme

Thank you for your donation to the Relief Chest Scheme. Help us to make it go further by allowing us to claim Gift Aid.

I confirm I have paid or will pay an amount of Income Tax and / or Capital Gains Tax for each tax year [6 April to 5 April] that is at least equal to the amount of tax that all the charities or Community Amateur Sports Clubs (CASCs) that I donate to will reclaim on my gifts for that tax year. I understand that other taxes such as VAT and Council Tax do not qualify. I understand The Freemasons' Grand Charity will reclaim 25p of tax on every £1 that I give. Please treat as Gift Aid donations, all qualifying gifts of money made on this donation and in the future.

Please complete all fields marked *

Your mobile phone number: *

Title: *

First Name: *

Last Name: *

Post code: *

Lodge/Chapter Number (e.g. L1234): *

Please tick this box if you don't want The Relief Chest Scheme to contact you at this address.

The Relief Chest Scheme is operated by the Freemasons' Grand Charity, 60 Great Queen Street, London WC2B 5AZ. Registered Charity number 281942.

Step 2 – Select Address

Select your full home address.

Please select your address from the drop down list, or click the "Enter details" button below to enter your address manually.

Please select your address from the drop down list:

United Grand Lodge of England, Freemasons Hall, 60 Great Queen Street, LONDON WC2B 5AZ ▼

Or, look up your post code again:

Or, enter your address manually:

Step 3 – Confirmation

Confirm and submit your details.

These are the details you submitted:

Mr Free Mason
07711771771

United Grand Lodge of England, Freemasons Hall
60 Great Queen Street
LONDON
WC2B 5AZ
United Kingdom

Are the above details correct?

If you need to change the details above,

Step 4 – Acknowledgement

When you receive an acknowledgement, the process is complete.

Call 020 7395 9246 if you wish to contact the Relief Chest administration team with any questions about Gift Aid. Please notify the Relief Chest Scheme if you; want to cancel your declaration, change your name or home address or no longer pay sufficient tax on your income and/or capital gains.

Further information

If you have any questions about the Text Donation Service, please contact the Relief Chest Scheme:

Telephone 020 7395 9246

Office Hours 9.00am - 5.00pm Monday to Thursday
9.00am - 4.00pm Friday

Address The Relief Chest Scheme, The Freemasons' Grand Charity,
60 Great Queen Street, London WC2B 5AZ

Email reliefchest@the-grand-charity.org

Web www.grandcharity.org/reliefchest

